

25<sup>TH</sup> March 2020

## **COVID-19 CORONAVIRUS**

## **JP Corry Update**

## LETTER TO SUPPLIERS/CUSTOMERS

Dear supplier/customer,

We want to play our part in helping the country overcome this crisis and are committed to positive actions to support colleagues and customers in this collective effort.

Following the Prime Minister's announcement on Monday evening [23<sup>rd</sup> March] we took the decision to close all NI distribution branches, while we sought urgent clarification from the UK Government about how we could operate our business within the Government guidelines.

Government have now confirmed that construction sites should remain open, as should manufacturing and supporting distribution businesses. We are committed to fulfilling our customer promises who have placed existing orders and these will be delivered with enhanced delivery processes and enforced social distancing, over the coming days. The business will then revert to **ESSENTIAL SUPPLY ONLY** service to support necessary maintenance required or urgent hospital and infrastructure work being carried out.

Our branches will remain CLOSED to the public and customers and we will not accept any new orders. We apologise for any inconvenience caused.

We are practicing additional social distancing and hygiene measures widely across our business, and have taken further steps to reduce some of our services. All of these actions across our workplaces are designed to limit the risk to all our colleagues' health and wellbeing.

We would appreciate your patience, support and understanding in this very difficult time.

Through an extraordinary time, our colleagues have risen to the challenge and we are truly grateful for all their efforts and dedication.

We ask you to adhere to the Governments' guidelines and stay at home. We want to take this opportunity to thank you for your continued support through these unprecedented times.

#Stay safe,

Ciaran McConnell

Managing Director JP CORRY