



# STAFF NEWSLETTER

KEEPING YOU IN THE LOOP  
SEPTEMBER 2022

## BUSINESS UPDATE

Hello All,

As the days get shorter and the longer nights set in, uncertain times lie ahead for us all with the economy and politics leading the way.



Sales in the past quarter have been steady for the group with some great results for the North Antrim cluster, Belfast region and Isle of Man however some outlying branches have dropped considerably behind targets. Can I ask that you all remain focused, challenge each other and share with your team ways to remain customer 1st focused. If we act as teams, we can remain ahead and drive on with every opportunity available.

We have also recently seen the business shortlisted again for Responsible Company of the Year, unfortunately we missed out on the big win but I want to say thank you all for remaining focused on doing business the right way. Let's have a big push for the last quarter ahead to recoup any shortfalls and achieve bonus objectives for each of you.

As the cost of living crisis grows for everyone, personally and business wise, we all have ways to help avoid unnecessary waste. Small steps can make big changes and this year on EHS day we will be focusing on hints and tips for the business and personally for everyone at home. These benefits and tips will be widely shared on the day and throughout October so please do have a read and get involved.

Take care.

Ciaran McConnell

# If Carlsberg did selfies

# Staff Golf Day



Builder turned TV star Mark Millar visited our Newry Branch & grabbed a quick pic with Noel! A well known face in the construction world filming with KitchenKit, Mark is one of the most recognised and popular faces on BBC One's hit DIY SOS series.



Another great day out at Shandon Park Golf Club for our annual Staff Golf Day! Well done to Declan McElherron for the big win on the day and thanks as always to Paul Irwin for organising.



## Cycling

Big congratulations to the members of staff who cycled 102 kilometres on the 24th August.

The team started at PDM in Co. Kildare and finished at Gypsum in Co. Meath

Well done guys!



## Donations

Great work from Aaron Gordon for donating goods to Moorfields Primary School! The goods consisted of timber, sleepers, stones, pipes and a few construction packs which will be used for an outdoor play area.

Trish McCully from our Carrickfergus Branch also donated material to the Carrick Urban farm and the Lisburn Branch donating a few bags of 25kg pink pebbles to Old Warren Primary School in Lisburn for their newly refurbished play area! Always a pleasure to give back to the community.





# Grow Your Confidence in IT!

JP Corry are teaming up with Springvale Learning to provide staff with the opportunity to learn some really useful basic IT skills! Get in touch with Hannah to register your interest.



IT Level 2

Available to all staff

1 hour every 2 weeks

Delivered locally

Formal qualification awarded

## Animal Sanctuary



Fancy getting paid to play with dogs?

Then get in contact with Hannah to take advantage of the almost home volunteering opportunities. You would be part of a helpful on site team that caters to the animals need from feeding them, to playing with them or a sponsored walk. You will also have the opportunity to plant trees, power hosing or painting. There is something to suit everybody!



## Big Sleep Out

Come join us on Thursday 20th October at Stormont to swap your bed for a sleeping bag in aid of individuals and families experiencing homelessness.

Help the Simon Community to raise the funds and awareness needed to allow us to continue delivering specialist support to the thousands of people experiencing homelessness who pass through our doors each year.

Bring your friends, family, or colleagues and brave the cold...With a teepee, fire pit, entertainment, refreshments and a BBQ, the night is a unique challenge for those wishing to try something new for a worthy cause.

To register your interest, speak to Hannah.

If you would like to sign up for this great opportunity or have any questions please confirm your interest to Hannah Quirey at [Hannah.quirey@jpcorrey.co.uk](mailto:Hannah.quirey@jpcorrey.co.uk) or 07542863552





# OCTABUILD BUILDERS MERCHANT EXCELLENCE AWARDS 2022



We are proud to have five nominations in the Octabuild Awards this year. 3 Branches are nominated for separate awards whereas 2 individuals, Maggie & Simon are nominated for individual awards. Fingers crossed for the Awards ceremony in October!



## COMING SOON... JP CORRY SOLUTIONS



### On a roll!



What a return! Our Annual Bowling Competition got up and running again this year and what a night it was! Over £2,000 was raised for the RNIB, it was the biggest to-date with JP Corry taking all 20 lanes! Big congrats to Springfield Road telesales who were the winners on the night! Special thank you to Trevor for organising such a great event which was thoroughly enjoyed by all.

## Talent up North

Here we have the very talented David McLernon who works in the yard in Coleraine. He kindly made this for Wayne Law's Retirement Gift and we think it's worth a mention!



# Me@saint-gobain-Have your say!

The survey is now open and we hope you have had a chance to participate. This survey is your chance to have your say about the business and all feedback is taken into consideration. In the past, it has been the crucible for several changes in the business so if you haven't already, please do take the time to complete the survey.

## We value your opinion!

FROM SEPTEMBER 12  
TO OCTOBER 13, 2022

TAKE PART IN THE WORLDWIDE  
GROUP EMPLOYEE  
ENGAGEMENT SURVEY!



## EHS Day 2022

Hopefully by now you've seen the comms and are gearing up for EHS Day next month.

This year we will be focusing on financial well being in an attempt to offer some assistance to staff in light of the current economic situation.

HERE,  
EVERYTHING  
WILL GO WELL

EHS *yes!*  
2022

October  
**11<sup>th</sup>**  
2022

SAINT-GOBAIN

[www.sgbubble.com](http://www.sgbubble.com)

**bubble**

Whether you want to take the trip of a lifetime when you retire, start reducing your carbon footprint, get fit and healthy or donate to a charity, you can make your world a better home by tailoring your benefits package to suit you. Our flexible benefits package on Bubble is designed to help you to achieve your goals and meet your needs, whatever they might be!



Got an idea on how we can help reduce our carbon footprint in the workplace?  
Email your ideas to: [Ciaran.McConnell@jpcorrry.co.uk](mailto:Ciaran.McConnell@jpcorrry.co.uk)



## Customer experience - The 5 W's and a wee H

**WHO-** It is everyone's role and responsibility to contribute to our customers positive experience with the company

**WHAT-** This is everything from the marketing and visibility of the company right through to the service we deliver in branch and beyond

**WHERE-** In branch, online, on the road and anywhere we are visible and representing the company

**WHY-** How a customer sees us and the ease in which they can do business with us, in any setting, be it in branch or outside. This helps cement a lasting impression of the company

**WHEN-** At all times when representing the company

**HOW-** Behaviour, knowledge, service offered and by thinking of how you as a customer would like to be treated

**Over the next number of weeks we will be rolling out additional training to ALL staff members on what is customer Experience and how we can start to think about how we deliver our customers with the best possible experience. Your branch manager will confirm additional details once released. As always if you have any questions, feedback or suggestion on how we can improve our customers experience with JP Corry please let your line manager or indeed the CX team know.**

## NPS Feedback

"Nothing's a bother to anyone in the store"

"Very friendly and easy to get on with"

"They are well organised. When I'm in a rush, **Paul** the manager can sort things. I've been using JP Corry a long time. I used to use someone else but haven't looked back since returning to JP Corry"

"I never give 10. JP Corry is handy. My first port of call. Always good especially for phone quotes"

"**Bangor** branch is fast, punctual and good craic when I go in"

"Over the moon. **Darren Hayes** is exceptional. He goes out of his way. He works around my schedule. There are never any dramas"

"They are fairly efficient in the yard. Timber was sitting ready for me yesterday"

"We have had no issues. We are looked after well. We have a good relationship with **Leonard**. We only get items for internal factory use"

"Guys in the yard are a great help. I like that I can deal with the one person"







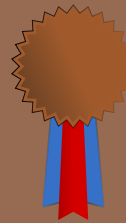
## HIGH 5 AWARDS

The High 5 Awards 2022 are here again along with our September Feel Good Friday, to celebrate our teams and colleagues.

Thank you to everyone who took the time to nominate. Remember the awards are open all year round and you can nominate a colleague anytime for one of the following: Every day High-5 Awards, Quarterly Bronze & Annual Silver/Gold.



## BRONZE WINNERS



James Cleland  
David Murray  
Karen Graham  
Aaron Sparkes  
Mark Dixon  
Gary Moffett  
Andrew Martin  
Arlene Magowan  
Aodh Hamilton  
Ian McNielly  
Brendan McGoldrick  
Mary Collins  
Mark Fleet  
Louise McAllister  
Karen Graham  
Leigh Bell Roberts  
Brendan O'Neill  
Lottie Howe  
Marty Humphires

## A WARM WELCOME TO OUR NEWEST EMPLOYEES



Andrew Watson- Castlereagh- Customer Service Advisor - Trade Counter  
Stephen Waters - Isle of Man - Branch Manager  
Timothy Brownlow - L'Derry - Customer Service Advisor - Trade Counter  
Ross Nesbitt - Portadown - Customer Service Advisor - Yard Operative  
Adrian Hines - Robert Guy - HGV Driver  
Andrew Cunningham - Castlereagh - Customer Service Advisor - Yard Operative  
Daniel Cathoir - Springfield - Mill Operative  
Seamus McGarry-North Antrim-Business Development Executive  
Andrew Rafferty-Springfield-Mill Operative  
Lisa McCreery-Central-Financial Accountant  
Mark Robertson-Isle of Man-HGV Driver Class 2  
Dave Farmer-Springfield-Proactive Sales Executive

Don't be shy- we love to get stories from YOU! Send anything you feel is newsworthy to [louise.mcallister@jpcorrey.co.uk](mailto:louise.mcallister@jpcorrey.co.uk)